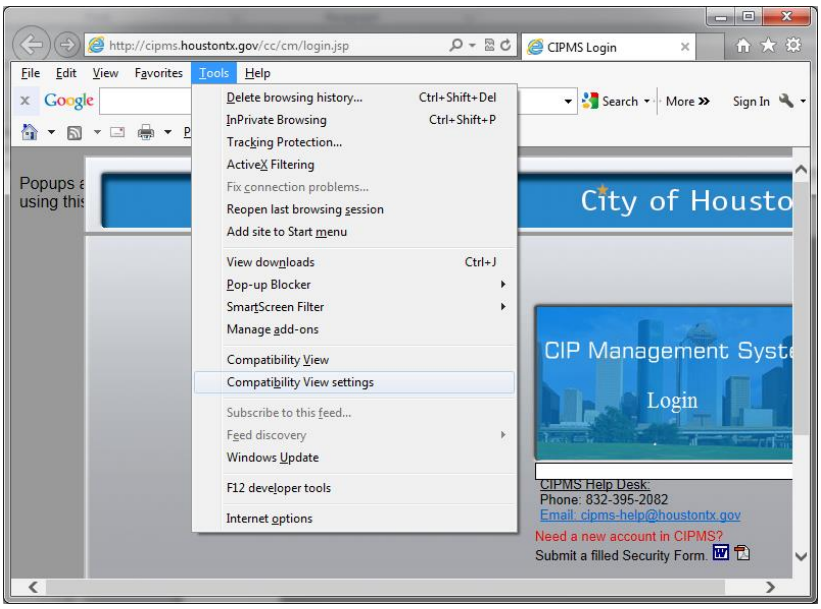
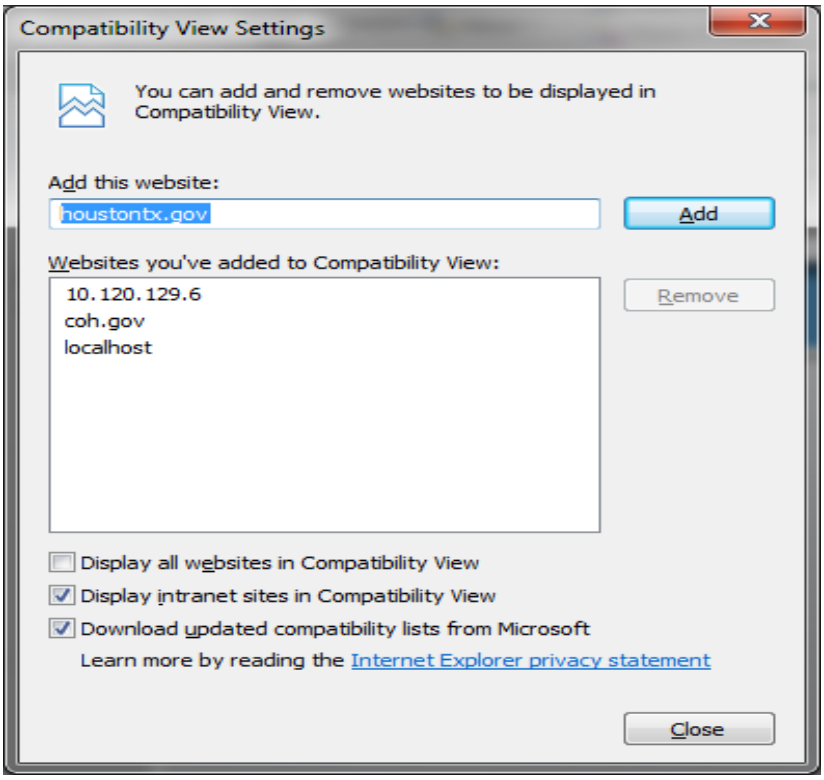
Internet Explorer Settings

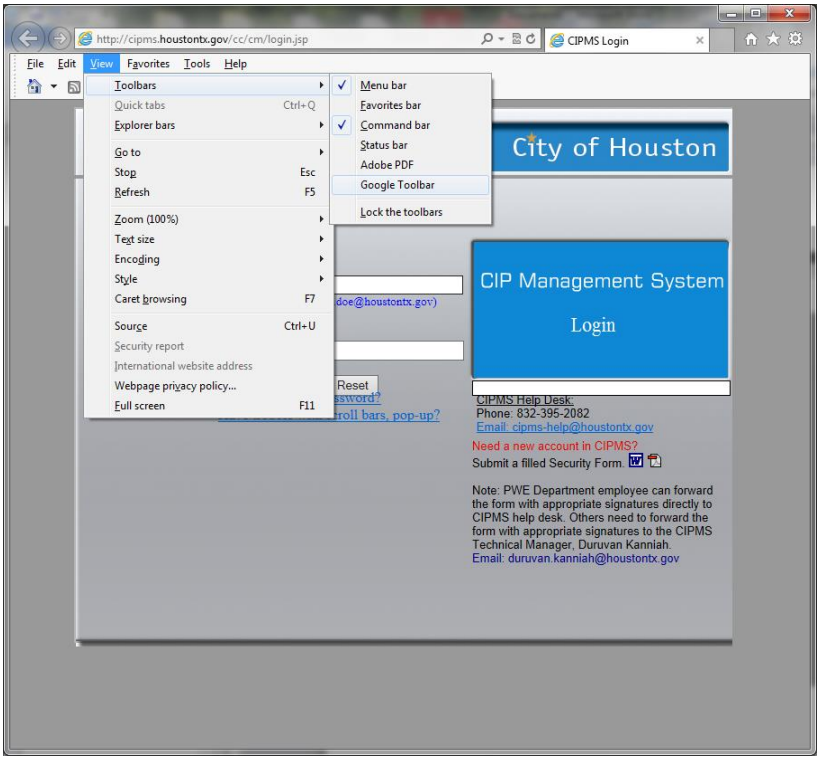
Please follow the below steps to setup your Internet Explorer to work with CIPMS.

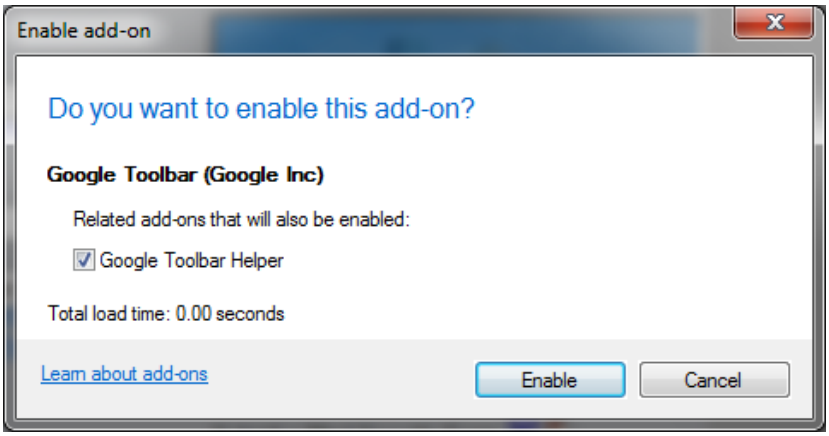
I. Click on Tool then click Compatibility View Settings. Click add button to add **houstontx.gov** to "Websites you've added to CompatibilityView", then click Close.



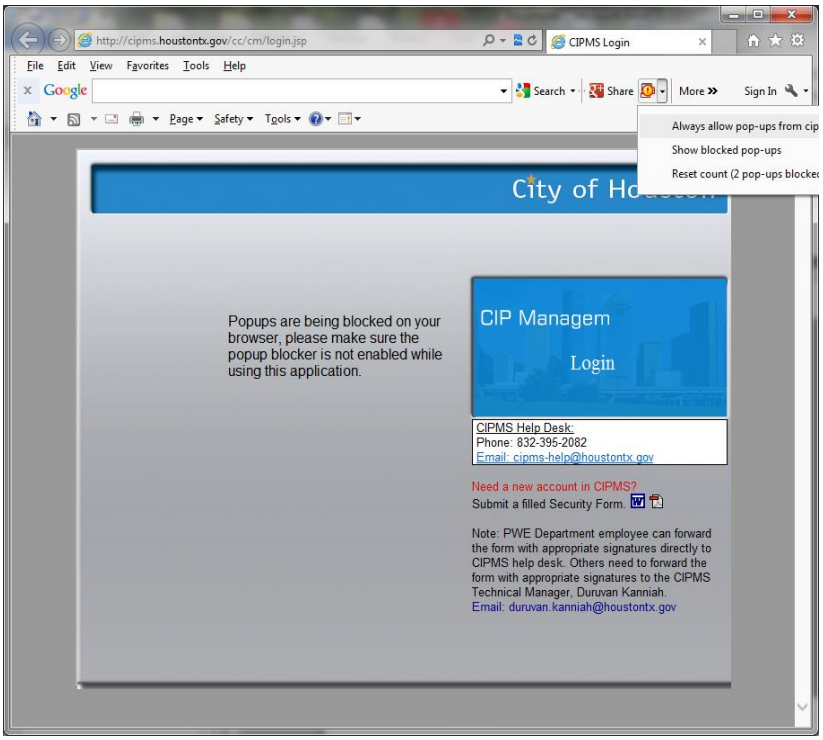


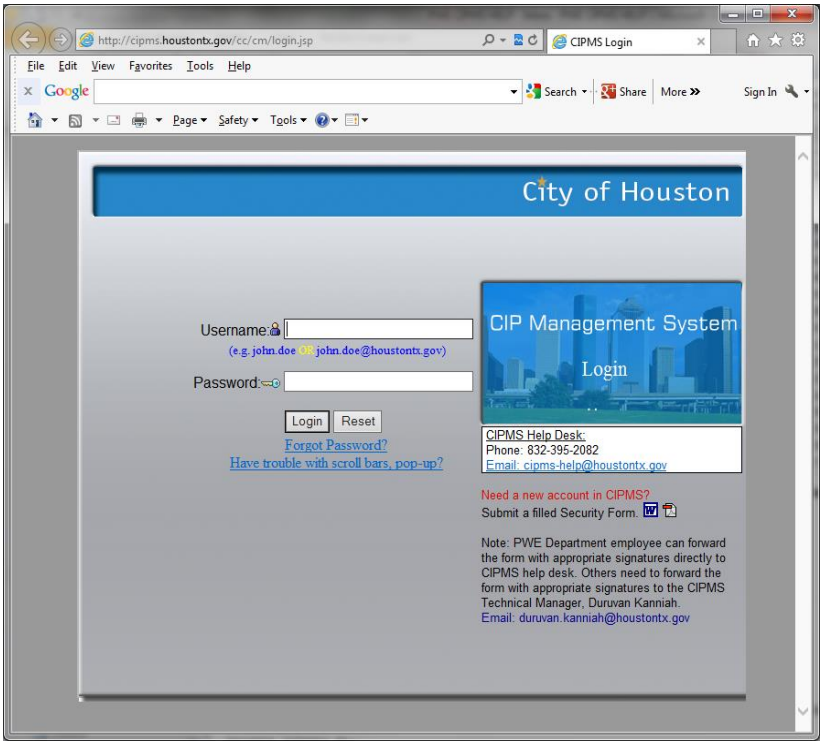
II. Click on View and then select Toobars to find out whether your browser has a Google or a Yahoo toolbar. If there is, select each one of them (checked mark). You will then need to enable the add-on for Google Toolbar.



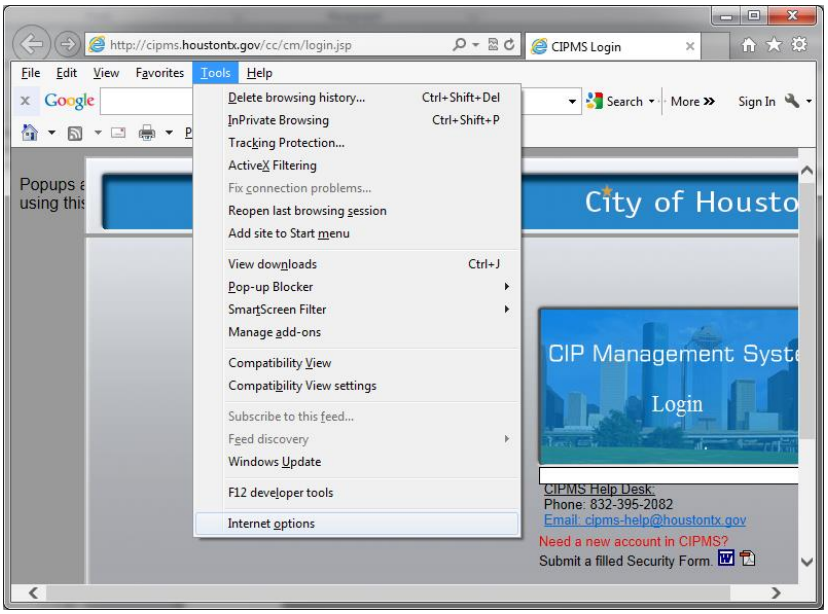


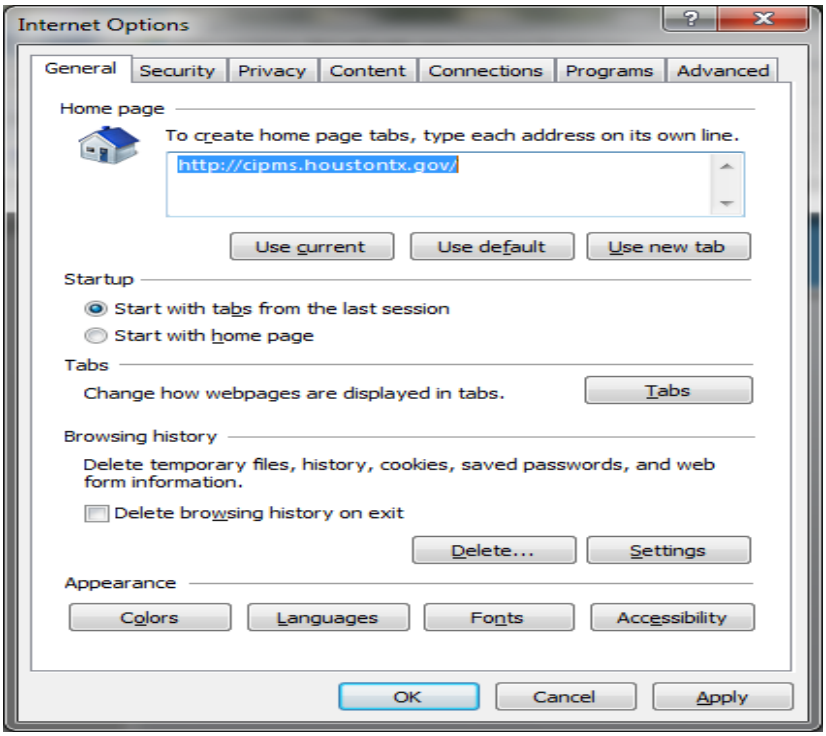
III. Find the pop-up blocker; on google toolbar, click on the drop-down arrow of red circle icon like stop sign between share icon and More >> icon. **More >>** and click "***Always allow pop-ups from cipms.houstontx.gov***" or right click on your mouse to disable Yahoo toolbar. The Username and Password textbox will appear for you to enter your credential.



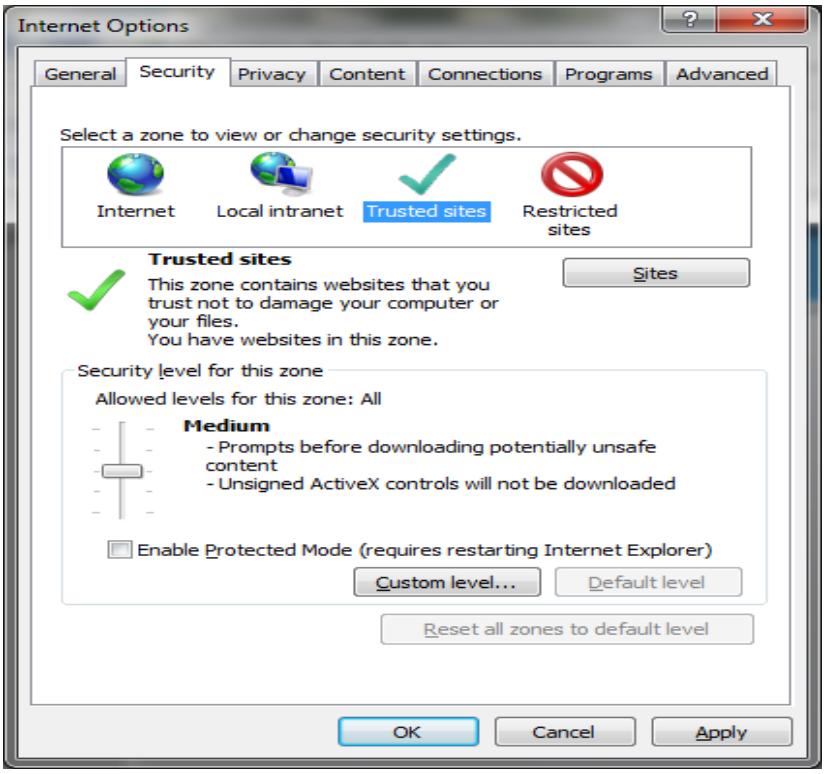


IV. If it is still not working, click on Tool then click on Internet Options to open Internet Options windows.

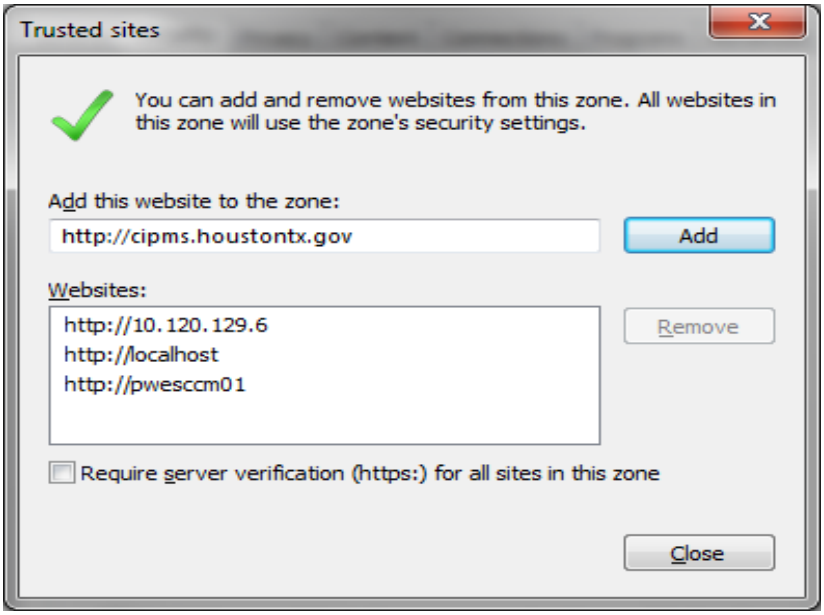




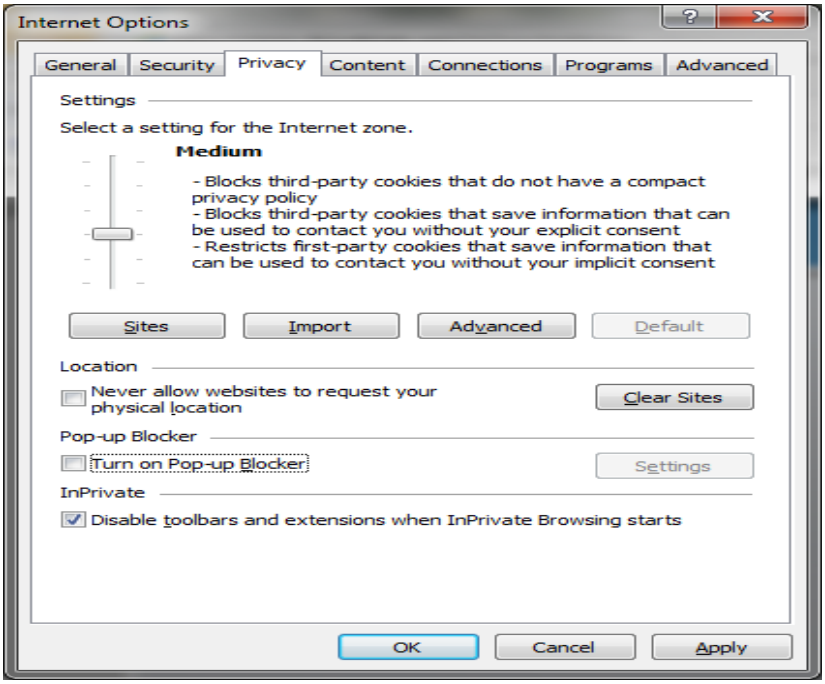
V. From Internet Options window, click on “Security” tab, click on “Trusted Sites” to highlight it and click on “Sites” to open Trusted Sites window.



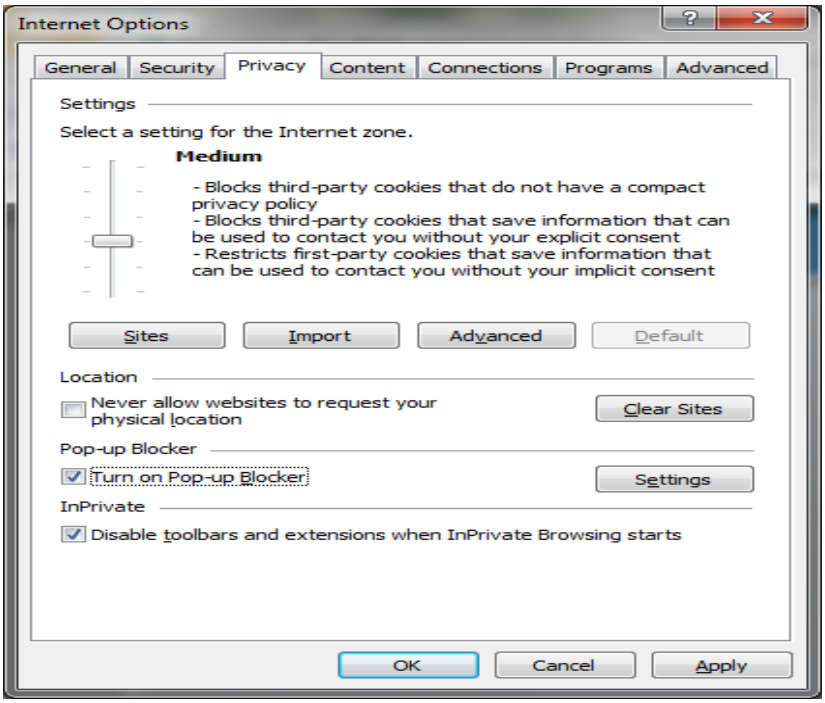
VI. Type http://cipms.houstontx.gov to the "Add this website to the zone" field. Make sure the check box next to "Require Server Verification…" is **unchecked**. Click "Add". Click "Close" to close this window.

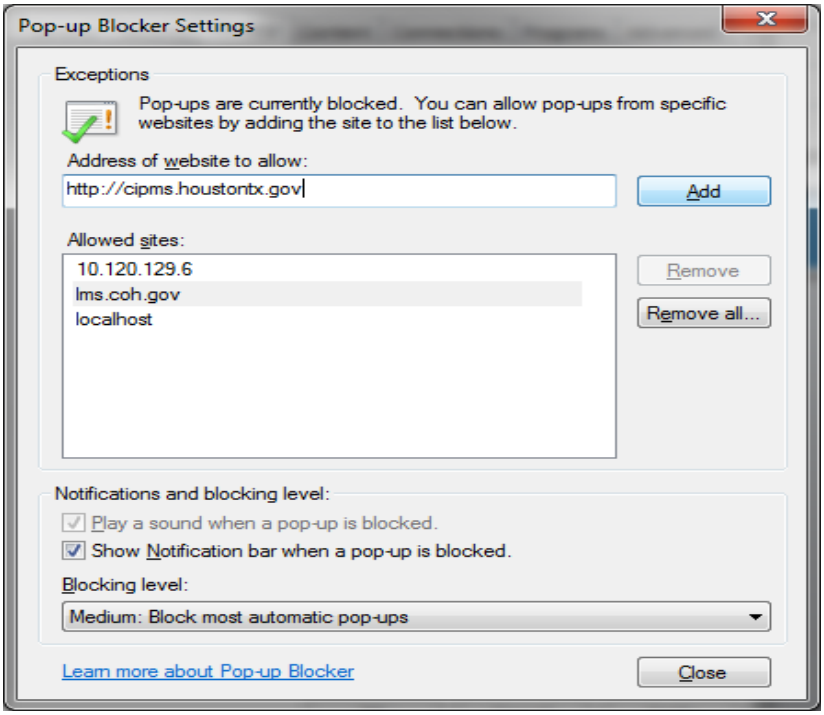


VII. Click "Privacy" tab; adjust the slider settings to "Medium" zone. Click "Apply" to save the setting.

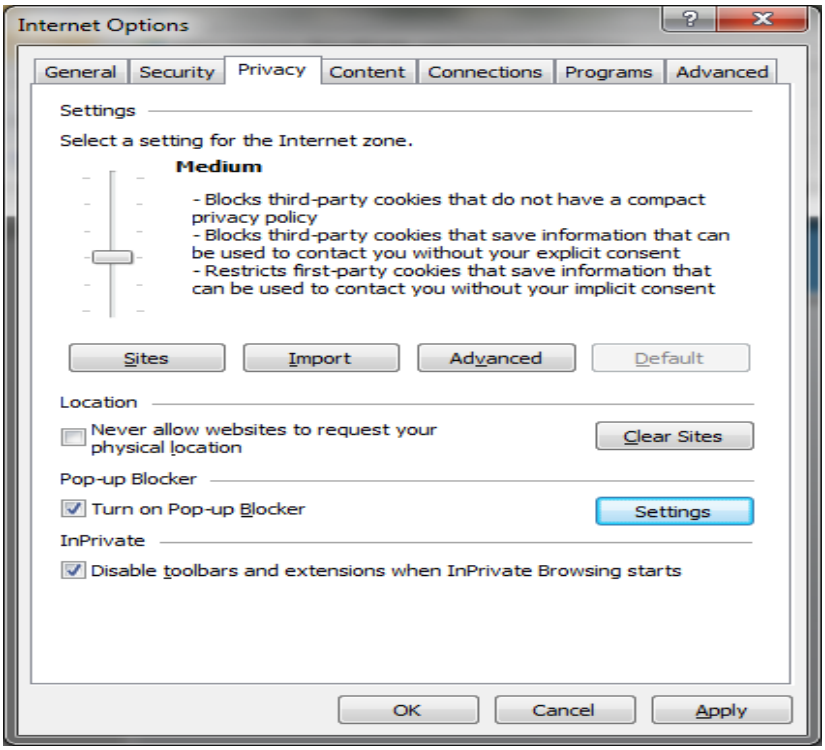


VIII. Under the Pop-up Blocker, check inside the small square box to turn on pop-up blocker. Click "Settings" and type http://cipms.houstontx.gov in the "Address of website to allow:" field. Click "Add" then click "Close".





IX. Click "Apply", and then click "OK" on Internet Options screen. Close the Internet Explorer and open it again. You should be able to login to CIPMS without any problem now.



X. If it is still not working, you may need to check whether you have any anti-spyware or check your Firewall whether it has blokced this application. It may also be blocked by other software application, esp. online freeware.

XI. If you have checked all of these as above instruction and it is still not working, please call CIPMS Help Desk at (832) 395-2082 to request help.